

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

<i>In re</i> the Application of:	Atty. Docket No.:	003433.00096
<b>Subhra S. BOSE, et al.</b>		
Serial No.: 10/560,285	Group Art Unit:	2195
Filed: June 30, 2008	Examiner:	Huaracha, Willy W.
For: Business Process Automation	Confirmation No.:	3316

**AMENDMENT**

U.S. Patent and Trademark Office  
Customer Service Window, **Mail Stop Amendment**  
Randolph Building  
401 Dulany Street  
Alexandria, VA 22314

Dear Sir:

In response to the non-final Office Action mailed September 14, 2010, please amend the instant application as follows:

**Amendments to the Claims** are reflected in the Listing of Claims, which begins at page 2 of this paper.

**Remarks** begin at page 7 of this paper.

Applicants request any necessary extension of time for the submission of this paper. If any fees are required or an overpayment is made, the Commissioner is authorized to debit or credit our Deposit Account No. 19-0733 accordingly.